





# HAL FEENEY

## Event Bartender

### CONTACT

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(123) 456-7890   
San Francisco, CA   
[LinkedIn](#) 

### EDUCATION

Bachelor of Arts  
Communication  
Georgetown University  
Washington, DC  
2009 - 2013

### SKILLS

Microsoft Suite (Excel, Word,  
Powerpoint)  
Point of Sale  
Customer Service  
Detail Oriented  
Organized  
Accountable  
Compassionate  
Critical Thinking

### WORK EXPERIENCE

#### Event Bartender

Metro / 2017 - current / San Francisco, CA

- Quickly understood the atmosphere of the event and promoted that atmosphere to ensure an optimal time for all attendants
- Answered questions and directed attendants as needed towards appropriate service staff depending on the question
- Promoted teamwork amongst all support staff to encourage a seamless and team-driven environment no matter the type of event
- Managed teams of 3-4 event staff to encourage interests and questions around the central theme of each event to promote repeat purchases

#### Cashier

Telelita / 2016 - 2017 / Newark, NJ

- Cold emailed prospective customers to gauge interest in, and evangelize the benefits of, local marketing services for their business
- Properly completed all cash and credit transactions and ensured these transaction totals matched the recorded receipt totals
- Provided an excellent customer service atmosphere for all guests and enthusiastically greeted all customers entering the restaurant
- Worked collaboratively with other cashiers and service staff to ensure all customers were properly attended to during their dining experience
- Maintained a robust and thorough knowledge of product inventory to properly assist and direct customers to the appropriate part of the store based on their needs

#### Brand Ambassador

Big Brand National / 2013 - 2016 / San Fransico, CA

- Managed the guest experience from end-to-end to ensure customer satisfaction through charismatic and friendly communication
- Helped to organize local community events for residential homeowners to increase brand awareness and drive more business
- Quickly learned the pain points of prospective customers and effectively communicated how our home improvement solution fixed those pain points
- Represented the company at 7 major trade shows leading to the scheduling of more than 33 free estimates with residential homeowners